

Communications / Broadband Technician

Looking to enhance your technical skills while being a critical member of a small team? If so, read on...

What we seek is a team oriented, dynamic, self-starting and customer focused technician with a positive attitude. You don't need to be an expert in the telephone business, however, as our systems are migrating toward being a full "IP" network, you need a strong computer background with a great understanding of networking.

This isn't your normal position where you may be relegated to one facet of technology or repetitive tasks. Instead, you will be instrumental and have the chance to work in many technical areas.

Here's how you will contribute:

- By providing installation, repair, and maintenance of a variety of network and communications equipment and systems (switches, routers, modems, PBX, home monitoring)
- You will test repaired, newly installed or updated equipment including switching and network equipment to ensure that it functions properly and conforms to specifications
- You will utilize your technical expertise and savvy to explain technical issues to customers providing solutions for their service needs
- Use a variety of test and locating equipment to isolate, identify, and analyze equipment trouble and take appropriate maintenance action

Alpine Communications has been connecting customers with the latest communications technology since 1997. Located in Elkader, Iowa, 15 miles west of the Mississippi, in beautiful Clayton County, Alpine Communications offers telephone, wireless, broadband internet access, digital TV and home monitoring service.

If a challenging technical position with customer contact excites you and you have experience with similar technology, combined with a passion for learning new technologies; we need to talk!

Alpine Communications

Human Resources

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